

VACATIONS AT A GLANCE

STARWOOD VACATION NETWORKSM ... *a better way to see the world*[®]



SVN* STARWOOD
VACATION
NETWORK



A NEW WAY TO VACATION IN STYLE

Join a growing community of passionate travelers who've already unlocked the secret to living a life of vacation.

The Starwood Vacation NetworkSM program is designed to give you the flexibility to choose the perfect vacation. With five options available to you as an Owner*, you have the ability to vacation the way you want to, when you want to.

Whether you want to be welcomed at your Home Resort, vacation at another villa resort in our outstanding collection or choose from more than 1,100 Starwood hotels and resorts in nearly 100 countries across nine distinctive brands through privileged status in the Starwood Preferred Guest[®] program, it's up to you. You can also utilize a host of travel benefits and services through our Owners-only website mystarcentral.com or enjoy international exchange through membership in a premier exchange company. No matter how you choose to take advantage of the program, you have a world of amazing experiences available to you.

* Owners are referred to as Members in Mexico, with equity membership.

WELCOME HOME

Vacation at your Home Resort and enjoy
inspiring moments year after year.





Your Home Resort is the Vacation Ownership Interest you select with a purchase. You can come back every year to enjoy the destination by taking advantage of our Home Resort Preference Period, where you have priority to make reservations to stay in the same Villa type, and Season that you purchased. All you have to do to book your vacation is call Owner Services to confirm your vacation week 12 to 8 months before your planned arrival.

Your Home Resort Villa type and week have a specific StarOptions® value (the currency used in the Starwood Vacation NetworkSM program), and there are several ways you can use this value to create the perfect vacation. You can use StarOptions® to return to your Home Resort in a different Villa type or Season than what you originally purchased, beginning eight months prior to your desired travel date. Also, if you purchase a week in a lockoff villa, you can use it as a whole villa, or split it into two villas to be used separately at different times.

EXPERIENCE A NEW DESTINATION

Travel to any of our stylish villa resorts in the best
locations in the most sought-after destinations.

You may choose to exchange your week at your Home Resort for a reservation at any of the 19 villa resorts in our collection without paying an exchange fee.

Starwood Vacation Network makes it easy for you, because exchanging within the villa resort collection is based on the StarOptions® value of your Home Resort Villa week. Reservations for a week or more are taken on a first-come, first-served basis. You can request them beginning eight months before and up to the day you would like to arrive. If you would like to stay for less than a week, you can request reservations beginning 90 days before and up to the day you wish to arrive.

VACATION PLANNING TIMELINE

During the following timeframes, you may call Owner Services to reserve your vacations.

Home Resort Preference Period	Float Period	Options Period
<p>12-10 MONTHS TO ARRIVAL</p> <p>Fixed Week Owners*: Week, Villa type and Season at your Home Resort are automatically booked, but must be confirmed or your week is released to the Floating pool.</p> <p>12-8 MONTHS TO ARRIVAL</p> <p>Floating Week Owners: Reserve an available week in your Season and Villa type at your Home Resort.</p>	<p>8-0 MONTHS TO ARRIVAL</p> <p>Use your StarOptions to reserve a week or more in any Season and any Villa type at any Starwood villa resort.</p>	<p>3-0 MONTHS TO ARRIVAL</p> <p>Use your StarOptions to reserve weekly or daily stays in any Season and any Villa type at any Starwood villa resort; and, you may also borrow StarOptions from your next Use Year.</p>

* Sheraton Vistana Resort Courts, Falls, Spas, Palms and Springs Fixed Week Owners must confirm automatic booking 12-8 months before vacation arrival date or the week is released to the Floating pool. The week can be floated beginning 8 months or less.

spg^{*}
Starwood
Preferred
Guest

More power
to you^{*}

ENJOY PRIVILEGED STATUS IN THE INDUSTRY'S
BEST HOTEL REDEMPTION PROGRAM.

W San Francisco, California

AS AN OWNER, you'll enjoy automatic Gold Preferred® status in the Starwood Preferred Guest® program, which offers you the opportunity to choose to stay at more than 1,100 Starwood hotels and resorts in nearly 100 countries. You can convert* your week into Starpoints®, which can be used for a host of travel options and experiences.

AS A GOLD PREFERRED GUEST®, ENJOY THE FOLLOWING SPECIAL PRIVILEGES:

Free Night Awards and Award Flights with no blackout dates

Three Starpoints for every eligible U.S. dollar spent

Once-in-a-lifetime experiences with SPG Moments™

Late 4 p.m. check-out, when available

Welcome gift at check-in

Dedicated customer service telephone line

Enhanced or upgraded room, when available

Fantastic partner merchandise, and so much more

For more information and complete terms and conditions of the Starwood Preferred Guest program, visit spg.com.

SPG



Sheraton Rhodes Resort, Greece



The Westin Excelsior, Rome

LE MERIDIEN

loft

FOUR
POINTS

WESTIN

THE LUXURY
COLLECTION

W
HOTELS

Sheraton

ST REGIS

element

* There is a redemption fee required to convert your week into Starpoints. Privileges do not apply to SVO ownership resorts.



THE SIGNATURE ESCAPES PROGRAM

Experience exclusive adventures and travel privileges.

The Signature EscapesSM program, brought to you by Starwood Vacation NetworkSM, offers a host of travel resources through partnerships with superb travel providers. From booking flights and car rentals to arranging tee times and cruise itineraries, look no further to explore the world the way you want, when you want.

Enjoy the following special benefits:

- >> Earn Starpoints for booking cruises with Signature Cruises
- >> Get discounts at major retailers
- >> Enjoy competitive rates for air and car reservations
- >> Earn Starpoints each time you book airline tickets or car rentals
- >> Save 10 percent on the best available room rates at Starwood hotels

* Bonus Starpoints are subject to change.

EXTERNAL EXCHANGE

Explore more of the world
at even more resorts.

Paris, France

You are invited to travel to even more domestic and international destinations and stay in spacious villas at additional resorts across the globe through External Exchange with Interval International®. Automatic inclusion in Interval International is provided as part of your SVN membership.

- >> You can access more than 2,600 additional villa resorts in 75 countries, 450 of which are designated as premier villa resorts with the most outstanding accommodations and amenities.
- >> You'll also enjoy discounted exchange fees when requesting an exchange through Interval International*.

* An exchange fee applies for each transaction. Fees are subject to change.

CONTACT INFORMATION

We're here to help. Call Owner Services or visit mystarcentral.com today.

UNITED STATES, CANADA
AND PUERTO RICO:

Westin Vacation Ownership:
888 WV OWNER (986 9637)
or 407 903 4635

Sheraton Vacation Ownership:
888 SV OWNER (786 9637)
or 407 903 4649

Harborside Resort at Atlantis:
877 782 7496
or 407 903 4893

**Lakeside Terrace and
Vistana's Beach Club:**
800 847 8262
or 407 903 4640

UNITED KINGDOM:
0 800 89 5065

MEXICO:
001 800 847 8262

ALL OTHER AREAS:
407 903 4640

FAX:
407 903 4641



Please note: Throughout this guide all references to Owner(s) should be considered Member(s) for those who purchase an equity membership in Mexico.

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